



Solutions in Behavioral Healthcare, LLC

Questions to ask your EHR Vendor about ACO's, Value Based Purchasing and MACRA

Presenters: Jordan Oshlag, MSW, LICSW, and Zachary Skelly

The following is a summary of the questions and conversations you should be having with your EHR vendor.

Reporting:

- Does your EHR have robust reporting tools, and are your users sufficiently trained to utilize them?
- Is your EHR's canned reports' library consistently updated with new report definitions that will support your involvement with Value Based Purchasing, ACO's and MACRA?

Interoperability is VITAL.

- Does your EHR have interoperability with Medical EHR systems?
- Does your EHR have interoperability with your state's Health Information Exchange (HIE)?
- Does your EHR have a fully operational Continuity of Care Document (CCD)? Have you tested sending and receiving CCD's? Is the CCD structured data?

Other questions:

What is your EHR doing to support alternative, Value Based Payment models? Capitation with Performance Based Contracts? Bundled Payments?

What your EHR doing to support outcome measures?

What is your EHR doing to improve the Client Portal to make it easier for clients to be an active participant in their care?

What are your EHR's plans to stay certified?

Encourage your EHR Vendor to host User Conferences about these topics.